

HORA Quality policy

It is a fundamental principle of our company to offer our customers high-quality products and services. The quality of our range of products and services and quality assurance are therefore important elements of our corporate policy.

Together with our customers and in close co-operation with our sales and service partners, we develop solutions for industrial control technology with high-quality actuators or components and the associated services. For us, quality means that all our services, from product development and the design and manufacture of our products through to after-sales service, are customised to the respective needs and requirements of our customers. Quality also means that we fulfil customer expectations in the form of quotations, delivery orders or services quickly, on time and correctly.

Our business equipment and necessary investments are geared towards meeting the needs of our customers with modern working methods and technical facilities in an economically advantageous way.

In order to fulfil this standard in all areas of the company at all times, a comprehensive QM system in accordance with DIN EN ISO 9001 is applied, maintained and continuously developed. The quality officer has the task of ensuring that the stipulations made are implemented and of reporting regularly and, if necessary, directly to the management on compliance and effectiveness. The management sees it as its task to promote the awareness of responsibility and quality among employees, to regulate the responsibilities and processes for all activities and factors that influence quality and to monitor the effectiveness of quality assurance measures.

Quality in execution affects all levels and functions of our company. Therefore, every employee is responsible for the quality of their own work within the company and is committed to this quality policy.

We see our suppliers as qualified partners in our business process and therefore maintain open and constructive communication. We place the same high quality demands on our suppliers and support them in the pursuit of our common quality objectives.

The principles of our quality standards are an integral part of our corporate philosophy, as they form an essential basis for long-term successful business activities and a customer relationship based on lasting satisfaction.

Schloß Holte-Stukenbrock, September 2024

Ralf Schulze Managing Director

Managing Director

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